Access Statement for Old Rose and Crown Hotel

Introduction

Situated in the heart of the Lickey Hills, yet within just 3 miles of the historic town of Bromsgrove, and in close proximity to both Birmingham and Worcester city centres this small hotel is the perfect place to stay, whether you are visiting for business or leisure. The hotel is situated on a hill with a steep incline.

We offer 11 ensuite bedrooms with level entry showers, all of which are on the first floor. There is no lift to the first floor, but the staircase is wide and substantial with a solid hand rail on both sides.

For breakfast, where possible, we use locally sourced ingredients and cater for varying dietary requirements.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0121 453 3502 or email book@oldroseandcrown.com

Pre-Arrival

- □ For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, which is B45 8RT to get directions.

 □ The nearest railway stations are Longbridge (2 miles) or Barnt Green (1.8 miles) whilst Bromsgrove Station is 5 miles away. If you require an accessible taxi this can be booked in advance, see contact information for details.

 □ There is a local company which supplies equipment that can be hired, see contact information for details.

 □ This Access Statement is available in larger print on request.
- **Car Parking and Arrival**
- There are several parking spaces adjacent to the hotel, before entering the main car park. The main car park serves the municipal golf course and is very rough and uneven. A car parking space adjacent to the hotel can be reserved for you upon request.
- □ To the front of the hotel the surface is level, and there is a small (102mm/4 inch) step up to the front door. There grab rails on either

side, though it would only be possible to use one of these as they are too far apart to use simultaneously. Alternatively, we have a portable ramp or a level access at the side of the hotel. The front door is permanently open, and an internal door will be closed. The front door is well lit at night by a motion sensor light. □ The front door is 840mm/33 inches wide. □ Assistance can be given with luggage.
Welcome Area Guests are welcomed in the hallway, which is level throughout, where they are asked to register. Seating is available with an upright 2-seater sofa with arms. The flooring is carpeted. The area is evenly and well lit with overhead lighting and wall lights. A magnifying glass, pen and pad of paper are available on request. Guests are shown the dining room and their bedroom.
Bedrooms On the first floor there are 11 rooms with a double or twin beds. All rooms are reached by stairs only. The doors to all bedrooms are 770mm/30ins wide. A sofa bed for use by an assistant/friend or other family member is available in most bedrooms. The height of all of the beds from the top of the mattress to the floor is 700mm/28ins. Blocks to raise the height of the bed are available on request. Rooms are bright and evenly lit. Bedside lamps are also in each room. An additional reading lamp is available on request. All of our bedrooms offer the following: Lighting as above, good colour contrast between the floor, walls and doors, short pile carpet, all bedding is non-feather, widescreen digital television with remote control, subtitles, and audio description facilities. A mobile hearing loop and an alarm clock with flashing light and vibrating pillow pad are available on request.
Shower-rooms & Toilets (Ensuite) All rooms have en-suite shower rooms. Door opening to the shower room is 710mm/28ins.

□ A 150mm/6inch step into shower. □ The toilet height is 400mm/15.7ins. □ The wash basin height is 800mm/31.5ins. □ Well lit with overhead lights and a fluorescent light over mirror. □ Good colour contrast between the doors, floor, walls and towels. Brown towels contrast with white wall tiles. □ Tiled flooring.	
Public Areas - Halls, Stairs, Landings, Corridors All public areas, halls, stairs, landing, are well lit using a combination of ceiling and wall lights. There is short pile carpet on the stairs, hall and landing. There is a flight of eight steps, a large landing, and a further eight steps to the first floor, with a handrail on both sides. Public Areas - Public Toilet There is a disabled toilet conforming to all standards next to reception. The toilet door opens with a clear opening width of 850mm. The toilet height is 490mm/19.5ins. There are 2 vertical rails beside the basin. There are 2 rails beside the toilet. The toilet is well lit with a single overhead light. There are lever taps on the sinks. Dining Room The dining room is situated on the ground floor with a step (140 mm/5.5inch) step down from the corridor The door opening to the dining room is 780mm/30ins wide and it is level throughout, Lighting is natural daylight, with overhead and wall lighting used a well. The flooring is short pile carpet. We are able to cater for varying dietary requirements. Please advise us when making a booking. Breakfast is served but you can help yourself to fruit juices cereals and fruit. Crockery is colour contrasted with the table where possible.	
Garden There is a paved patio area which can be accessed from the	

Dining room on the same level. Picnic benches and large sun shades remain in situ, and bistro tables and chairs are available on request. The paved area is large and enjoys views of a large pool. To the front of the hotel are beautiful gardens, maintained by Birmingham City Council. There are 6 steps down to the lawned areas and flower beds around which are numerous level paths and benches.
Additional Information The proprietor has attended the 'Welcome All' training course. We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation. A water bowl is available just outside the front door for assistance door and see he supplied for bodynama where
assistance dogs and can be supplied for bedrooms where necessary. We have tried to ensure each doorframe contrasts in colour with the surrounding wall. The nearest Shop mobility is 5.5 miles away in the Kingfisher Centre, Redditch
Contact Details. Car Park 3, Kingfisher Centre, Redditch, Worcestershire, B97 4EZ Telephone: 01527 69922
□ The nearest General Hospital with an A&E unit and walk in NHS is 5.6 miles away and the nearest Doctor's surgery is 1 mile away. Please let us know if you require further information about these. □ Free WiFi Internet access is available. □ We can offer a list of nearby attractions and suggested places to eat with details of their Access Statements for information, where available.
Future Plans We will be joining the National Accessible Scheme to gain a rating for those people with limited mobility and hearing and visual impairments. We have asked the local access group to visit our property and

we will endeavour to make any suggested accessibility improvements where possible.

Contact Information

Old Rose and Crown Hotel, Rose Hill, Lickey, Birmingham, B45 8RT Telephone: 0121 453 3502

Email: book@oldroseandcrown.com Website: www.oldroseandcrown.com Grid Reference: SO 99569 75788

Hours of Operation: Open year round except Christmas Eve until January 2nd

Local Equipment Hire: Care and Mobility Ltd, 1093, Bristol Road South, Northfield, Birmingham, B31 2QW. Tel 0121 475 9494

Local Accessible Taxi: Gold 'n Black 157a, New Rd, Rubery, Rednal, Birmingham, B45 9JW Tel 0121 453 4949